

Notice of References Cited	Application/Control No. 10/084,791	Applicant(s)/Patent Under Reexamination ENGLEMAN ET AL.	
	Examiner Andre Boyce	Art Unit 3623	Page 1 of 1

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*	A	US-2002/0069102	06-2002	Vellante et al.	705/10
*	B	US-6,311,144	10-2001	Abu El Ata, Nabil A.	703/2
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	M	US-			

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NON-PATENT DOCUMENTS

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	U	Davis et al, The Information System Consultant's Handbook: Systems Analysis and Design, CRC Press, December 1, 1998, pages 3-9, 47-54, and 577-584.
	V	Bidgoli, Handbook of Management Information Systems: A Managerial Perspective, Academic Press, November 9, 1998, pages 245-273 and 275-304.
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.